

# Trans-media Gamification Opportunities for Serious Gaming

**burnes** saint patrick hollyman, president & ceo

july 23, 2011 redmond, washington



## burnes saint patrick hollyman



Trans-media

Gaming & immersive worlds Interactive & advertising Net TV

Social networking Mobile communications

Digital film

Digital music Digital publishing Animation & CGI









































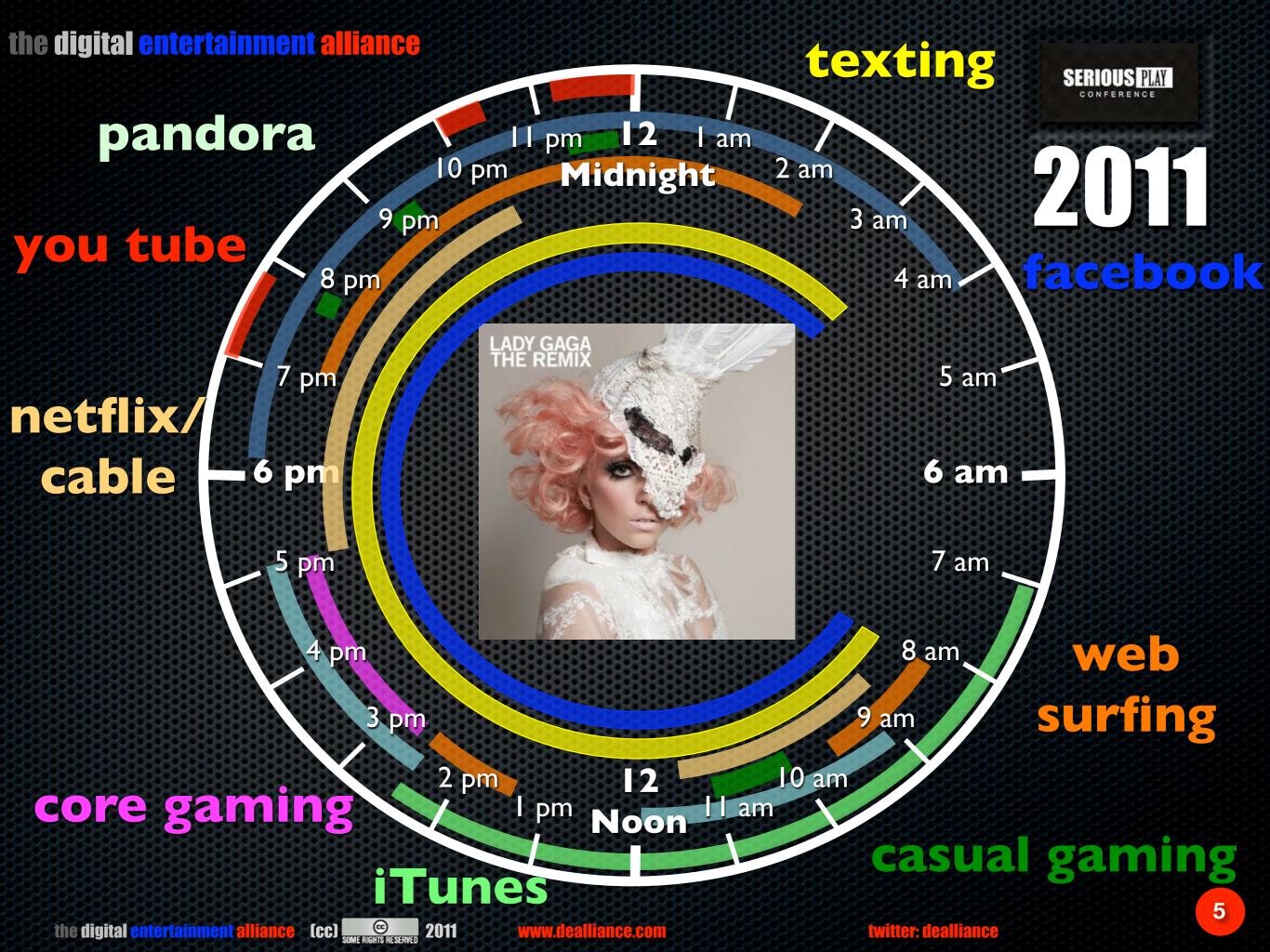
## overview

- \* landscape
- \* hypification
- \* game mechanics & trans-media
- \* some examples





# landscape





# the gaming landscape









license & hardware internet connectivity advertising e-commerce micro-payments console network

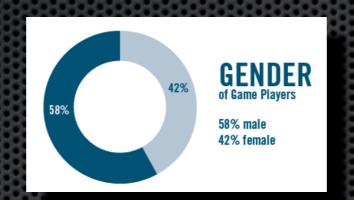
browser/client mobile internet-based free-to-play advertising micro-payments social network gaming

browser/client mobile internet-based free-to-play advertising micro-payments massive online cloud



## audience





Of the most frequent game purchasers, 52% are male and 48% are female

There are games now for pretty much every age, every demographic."

— Jesse Schell, professor of entertainment technology at Carnegie Mellon University

33%

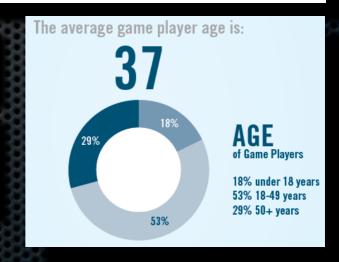
of gamers say that playing computer or video games is their favorite entertainment activity

Women age 18 or older represent a significantly greater portion of the game-playing population (37%) than boys age 17 or younger (13%)

55% of gamers play games on their phones or handheld device

45%

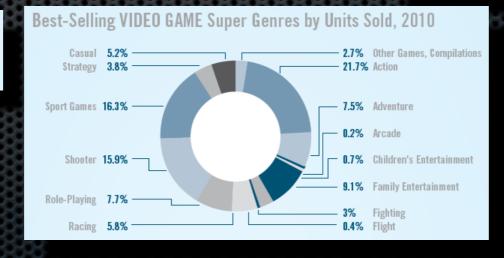
of parents play computer and video games with their children at least weekly, an increase from 36% in 2007

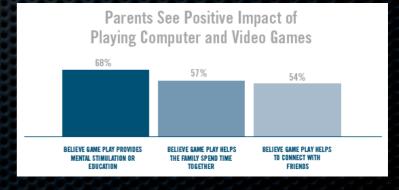


65%

of gamers play games with other gamers in person, an increase from 64% in 2010 and from 62% in 2009

source: esa, 2011









# nyoification



# gamification

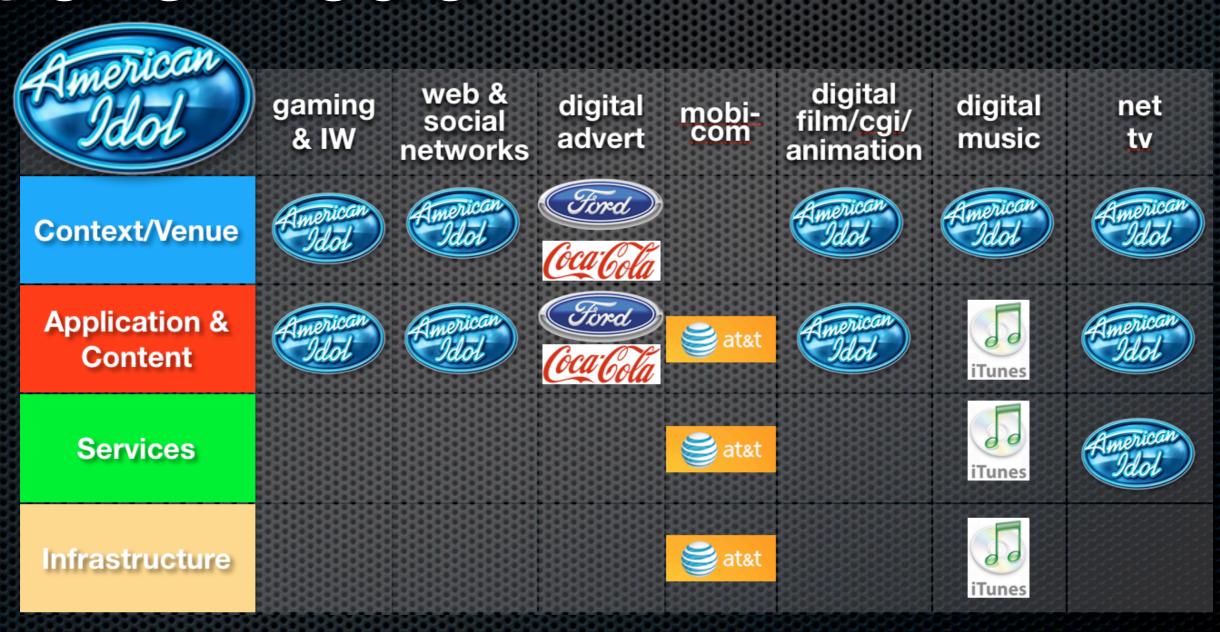
#### Web definitions

- Gamification is the integration of game mechanics or game dynamics into a website, service, community, campaign, or application in order to drive participation and engagement. ...

   en.wikipedia.org/wiki/Gamification
- (Gamify) To incorporate fun game-play elements into a website that attempt to drive participation in an activity by providing reward and motivation for doing so.
   vview.co.za/definitions/
- The art and science of using game mechanics in non-game businesses to increase efficiency, customer loyalty and engagement.
   www.business2community.com/strategy/gamification-dictionary...



## trans-media



the digital entertainment alliance



nce 11

#### the digital entertainment alliance



## the reality?



TechCrunch reported, citing multiple sources. PopCap, which makes

**≯**Tweet < 6

Redwood City, Calif. - In one of the largest-ever funding rounds for a gaming

company. Kabam, a publisher of massively multiplayer social games, said on

Thursday it has raised \$85 million in its fourth round, co-led by Google

Ventures and Pinnacle Ventures. Performance Read More

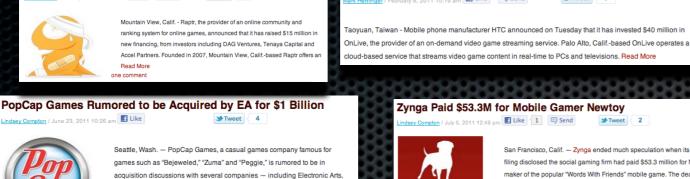


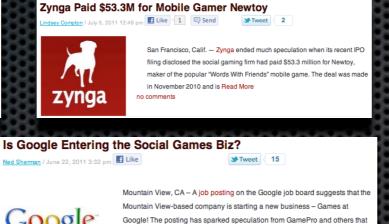
between \$100 and Read More

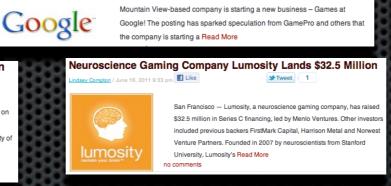
Kabam Secures \$85 Million for "Hardcore" Social Games

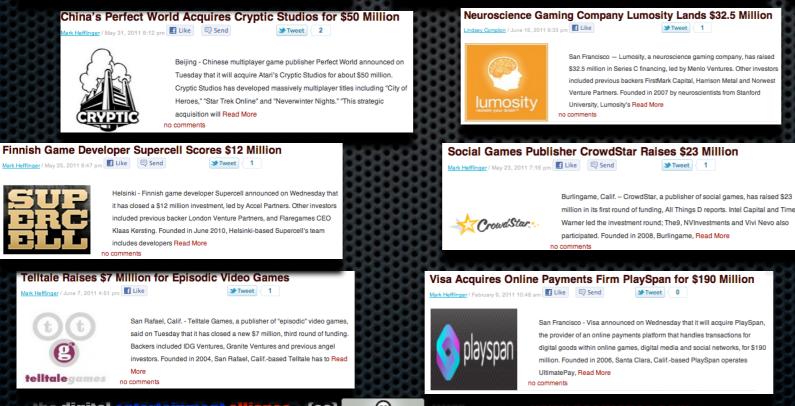
er / May 27, 2011 4:48 pm 📑 Like 🔲 Send

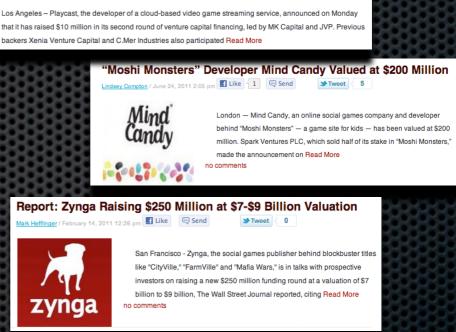












Playcast Lands \$10 Million for Cloud Game Streaming Service

Mark Hefflinger / January 24, 2011 2:23 pm Like Send



Roblox Lands \$4 Million for Gaming Site for Kids

Mark Hefflinger / June 14, 2011 4:23 pm



Espoo, Finland - Rovio, the game developer behind the popular "Angry Birds" franchise, on Wednesday announced that it has acquired Finnish animation studio Kombo. Financial terms of the deal were not disclosed. Kombo will now fuces its production efforts entirely on Rovio properties.

San Francisco - Roblox, a gaming site for kids, announced on Tuesday that it

has raised \$4 million in a second round of venture capital financing, led by



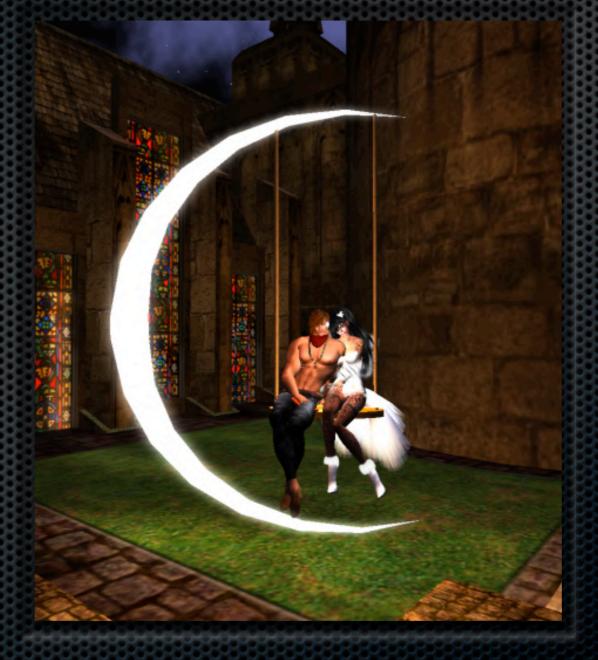


ZUII





# bye honey, send alimony





## virtual worlds

Registered Subscribers	22 million	25 million	200 million (1 game)	750 million (FB)
Concurrent Users (Games)	50K-60K	2	2.5 million	230 million/day















# sim "learning" ghost town











# LOW CAN WE MAKE SERIOUS PLAY MORE COMPELLING?

be LESS SERIOUS, lighten up.

go WIDER.

dig DEEPER.

CREATE A RICHER EXPERIENCE.





# game mechanics, trans-media & experience design



# serious business processes

**Develop Vision and** Strategy

Develop and Manage Products and Services

Market and Sell Products and Services

**Deliver Products** and Services

Manage Customer Service

Define the business concept and longterm ...

**Develop business** strategy

Manage strategic initiatives **63** 

Manage product and service portfolio 

Develop products and services 

Understand markets, customers, an...

Develop marketing strategy

Develop sales strategy

Develop and manage marketing plans

Develop and

Plan for and acquire necessary resources (Su...

Procure materials and services

Produce/ Manufacture/ Deliver product

Deliver service to customer **(23**)

Manage logistics and warehousing

Develop customer care/customer service strategy

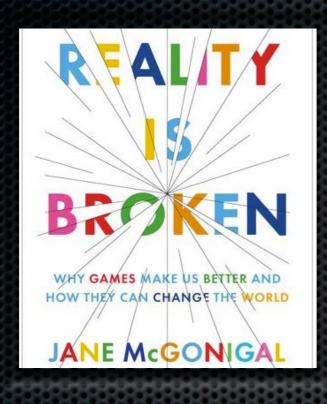
Plan and manage customer service operations

Measure and evaluate customer service operations

manage sales plans



# game mechanics













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## "Darla" - ownership



# game mechanics





time management



status



leveling up





## companion gaming





# scvgr's secret sauce: 'playdeck'

- achievement
- appointment dynamics
- avoidance
- behavioral contrast
- behavioral momentum
- blissful productivity
- cascading information theory
- chain schedules
- communal discovery
- 10. companion gaming
- 11. contingency
- 12. countdown
- 13. cross-situation leader-boards
- 14. disincentives
- 15. endless games
- 16. envy
- 17. epic meaning
- 18. extinction
- 19. fixed interval reward schedules
- 20. fixed ratio reward schedules

- 21, free lunch
- 22. fun once, fun always
- 23. interval reward schedules
- 24. lottery
- 25. loyalty
- 26. meta game
- 27. micro leader-boards
- 28. modifiers
- 29. moral hazard of game play
- 30. ownership
- 31. pride
- 32. privacy
- 33. progression dynamic
- 34, ratio reward schedule
- 35. real time vs. delayed
- 36, reinforcer
- 37. response
- 38, reward schedules
- 39. rolling physical goods
- 40. shell game

- 41. social fabric of games
- 42. status
- 43. urgent optimism
- 44. variable interval rewards schedules
- 45. variable ratio reward schedule
- 46. viral game mechanics
- 47. virtual items





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## the deatrans-media framework

## Context/ Venue

when & where the experience happens

## **Application &** Content

what and how the experience works

Services

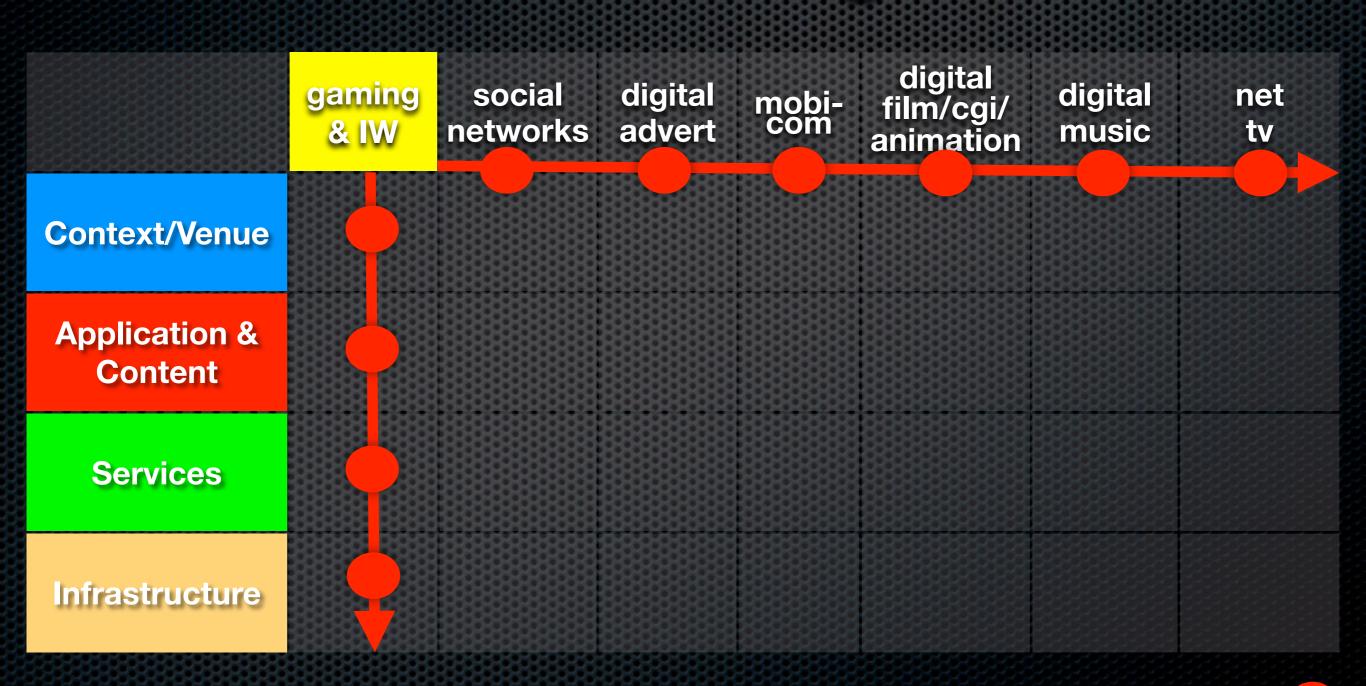
plumbing to make the experience work

Infrastructure

software, hardware & networks to deliver the experience



# the dea trans-media gameboard



# the experience pallet



#### **SIGNIFICANCE**

meaning status/identity motion/lifestyle price function

#### TRIGGERS

sight sound smell taste touch concepts symbols

#### **DURATION**

initiation immersion conclusion continuation

#### **EXPERIENCE**

#### **INTENSITY**

reflex habit engagement

#### **BREADTH**

product service brand name(s) channel/environment space promotion price

#### **INTERACTION**

passive active interactive

source: nathan shedroff, "Meaningful Experiences", www.nathan.com

#### the digital entertainment alliance

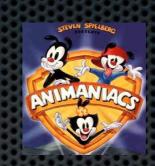














## narrative tradition elements

character character arc back story plot story arc setting

theme style form genre narrator time medium





2011



# full spectrum warrior













## rubbermaid



source: clarkaldrichdesigns.com

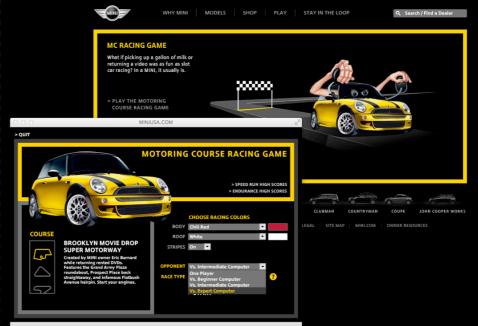


# mini cooper









source: mini.com



# jeep tripcast





source: tocquigny.com



progressive insurance



source: yahoo games



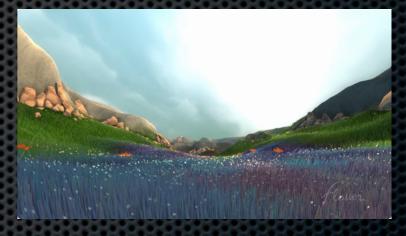


# flower - that game company











source: sony playstation network





## resources

dealliance.com clarkealdrichdesigns.com gamasutra.com gamification.org janemcgonical.com scvngr.com en.wikipedia.org/wiki/Gamification

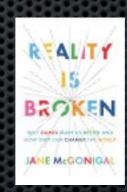


epic



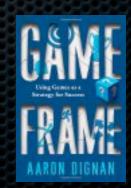














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